

# Email to parents



Dear parent / carer

We welcomed our Year 7 students in school today and I am delighted that this has gone very well with high levels of attendance, superb behaviour and many happy faces as they met their friends and new teachers.

Thank you for your support in ensuring that your child has arrived in school in smart uniform and fully equipped to learn. This is much appreciated.

A few reminders for this week.

**Friday 6 September** – Year 7 individual photographs. Please ensure you have given your external consent for this by logging onto your parent portal\*

**Lunch account** – you may have noticed over the past few days an error message appearing on the top left-hand side of your child's profile on the parent portal. This states "meal patterns have not been set for this academic year, please contact the school". Please ignore this message. We have been informed by the Arbor Support Team that this will not affect your child receiving lunch nor impact any payments you make via the portal. They are urgently investigating this message, but I just wanted you to be aware that we are dealing with it.

*\*Lunch payments and consents for publicity can be made via the portal. If you have not yet activated your parent portal account, please click [here](#)*

If you have any queries, please do not hesitate to contact us at [office@hessleacademy.com](mailto:office@hessleacademy.com)

Kind regards.  
The Hessle Academy